

AyushmanNHA Whatsapp Chatbot for capacity building of Doctors, Hospitals, Clinics and Labs

National Health Authority (NHA) has launched a WhatsApp Assisted Chatbot for Ayushman Bharat Digital Mission (ABDM). The AyushmanNHA WhatsApp Chatbot serves as an easily accessible one stop platform, providing readily available training resources on ABDM and capacity building resources.

Add +919968314477 – the AyushmanNHA virtual assistant in your WhatsApp contacts related to ABDM.

As ABDM gains traction with an increasing number of professionals & facilities joining the program, there is a growing need for robust Information, Education, and Communication (IEC) activities and capacity building initiatives. To address this demand, NHA has taken the initiative to deploy a chatbot on the WhatsApp platform. This WhatsApp based virtual assistant/Chatbot service will serve

as a valuable resource for doctors, hospitals & clinics, diagnostic laboratories and other stakeholders whilst facilitating their understanding of the on-boarding procedures required under ABDM.

The AyushmanNHA Chatbot boasts of a user-friendly interface, accessible from anywhere at any time, offering specific modules tailored for professionals and facilities. The users can select their role – doctor, hospital/ clinic or a diagnostic lab representative. Based on the selection, specific learning modules are shared with the users that provide valuable insights into ABDM and its components, thereby facilitating a smooth onboarding process for new members joining the mission.

NHA was supported by Koita Foundation (<https://www.koitafoundation.org/>) in developing the AyushmanNHA Chatbot in order to cater to the capacity building requirements of stakeholders participating in ABDM.

Through this intuitive platform, NHA encourages healthcare professionals, healthcare facilities, and other health ecosystem partners to make the most of the AyushmanNHA Virtual Assistant's training capabilities and join the revolutionary digital health journey.

Launching

AyushmanNHA Virtual Assistant
a WhatsApp Training Chatbot for **Ayushman Bharat Digital Mission**

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